

GOOD LIFE CLUB



NEWSLETTER

Short, but Sweet with an Alert

Well, the last several months have been challenging in so many ways! COVID continues - and most likely will continue - to affect everything that we do, so I hope you are all staying well and prospering.

Things continue to open up, and Good Life Club has been able to take day trips in September and October as well as host this year's Medicare Updates seminar with Dawn from Waukesha County ADRC at Citizens Bank's Waukesha Training Room with a virtual option. Planning continues to be a challenge, though, as some venues are still closed and others are short-staffed. Along with January's Bingo! session, we do have some great things coming down the road, so please stay tuned!

Speaking of Medicare, I know that Joe Namath, JJ Walker, and William Shatner are all concerned about you calling the 1-800 numbers right now to 'get all that you deserve' from your Medicare coverage during this year's open enrollment period, but I recommend you contact your county's Aging and Disability Resource Center to really get coverage that suits you. They will take the time to review your needs and research plans at no cost.

Another resource to consider is the ERAs Senior Network group out of Waukesha. They not only assist with transportation, meals, and health needs, they can connect you with people to help you clean up your yard for winter. Whether it's raking leaves, cleaning gutters, or weeding flower beds, they can connect you with a team of helpers.

Finally, please, please, please read the piece on the other side about the Grandparents scam that keeps circulating. Spread the word to your friends and loved ones to be cautious and aware.

Until we see you again, from Cheryl
and the rest of the Good Life Club Team... *...enjoy your good life!*

Bingo! - WED., JAN. 19, 2022

Chase away the winter blahs with some lively rounds of BINGO!

COST PER PERSON - NO CHARGE FOR GLC MEMBERS, \$5.00 FOR GUESTS*

RESERVATIONS MUST BE RECEIVED BEFORE 3:00PM ON FRIDAY, DECEMBER 31, 2021.

**SPACE IS LIMITED, SO SEATS MUST BE RESERVED IN ADVANCE.*

Doors open at 1:45PM

Bingo from 2:00PM - 4:00PM

Prizes and light refreshments

Citizens Bank - Waukesha Training Center

2109 Corporate Dr (along Hwy 59)

Waukesha, WI 53189



Good Life Club Reservation Form

GLC members complimentary, guests \$5.00

Please reserve _____ seats for BINGO! on Jan. 19, 2022.

Total enclosed \$ _____

Space is limited, so return your reservation and any payments necessary as soon as possible!

Name: _____

Guest Name: _____

Address: _____

Address: _____

City, State, Zip: _____

City, State, Zip: _____

Phone#: _____

Phone#: _____

Emergency Contact: _____

Emergency Contact: _____

Emergency Phone#: _____

Emergency Phone#: _____

P.O. Box 223
Mukwonago, WI 53149

What's Coming Up

Trip/Event	Reservation
Jan Bingo!	By Dec 31*
Apr The King and I	By Mar 14
June Fireside: A Mighty Fortress	By Apr 20
July Annual GLC Party	TBA

**Currently taking reservations. See inside for details. No phone reservations accepted. All dates and/or destinations subject to change based on availability.*



ADDRESS CHANGE? Whether you are moving to a warmer clime for the winter months or relocating permanently, be sure Good Life Club follows you. Club addresses are separate from bank records, so contact Good Life Club when you are on the move! Call 262.378.4841 or email cchapman@citizenbank.bank to update your records.

GOOD LIFE CLUB - PERKS & BENEFITS

Good Life Club members are eligible for free products and services, as well as exclusive access to exciting trips, fun social events, and informative seminars.

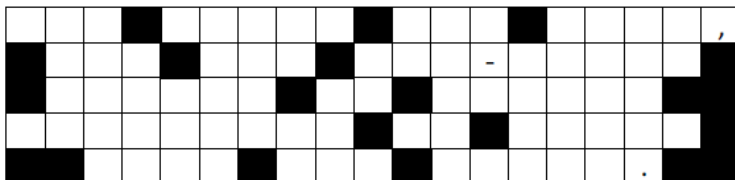
Contact a Personal Banker to sign up! Call 262.363.6500.

ENJOY YOUR GOOD LIFE!

Puzzle Challenge

Congratulations to Jim H. for winning the drawing for our last Puzzle Challenge! The solution: *Many a man curses the rain that falls upon his head, and knows not that it brings abundance to drive away the hunger.*

For this issue's puzzle, place each letter in its proper place to solve this timely quote. Note that there are three squares with punctuation. Submit your solutions to Cheryl (cchapman@citizenbank.bank) by March 15th to be entered into a drawing for a \$10 Good Life Club gift certificate! (Quote must be correct.)



	R		O				H		A	A							
A	P	L	O	T	S	E	D		N	F	D	V	E				
H	O	L	L	R	H	E	O	S	T	S	U	M	F	E	I	L	
R	E	L	A	D	N	T	A	D	F	U	Y	O	V	I	D	L	D
S	C	E	E	I	S	V	E	N	D	B	G	E	L	M	S	R	D

SCAM ALERT

It has been recently reported that at least three unsuspecting seniors in

Citizens Bank's market footprint have fallen prey to the "Grandparents" scam resulting in financial losses of over \$100,000.00! Callers pose as relatives in trouble and use the victim's emotions to steal money from them.

Please be on the alert for callers claiming to be your grandchild, niece, nephew, etc. and say they've been in an accident or they are in jail in a foreign country and need money right away. They insist that the money is needed TODAY, and sometimes they ask for funds to be in the form of gift cards.

Just like phone calls claiming they are from the IRS, **these calls are not real!** If you receive a suspicious call:

- Ask the caller questions that only your relative would know the answer
- Hang up - call your relative or their nearest relative to see if they are OK
- Call the police and report the call - do not be embarrassed to report the theft of your money if you've been fooled.
- Do NOT pay for any fines/fees - especially with gift cards
- Do NOT be offended if your bank asks you about large withdrawal amounts. (They are trying to protect you.)