

GOOD LIFE CLUB



NEWSLETTER

When It's Time to Get Back on The Bus

Spring is officially here, and things are starting to green up. I'm still working on my goals – not sure if I'm going to get into that cute pair of checked pants as planned, but I'm going to keep at it. My husband and I have had some fun 'dates' together – even if it was only to the grocery store!

When it's time for us to gather and to get back on the road again, things will have to be a little different to keep everyone as safe as possible. At first, trip numbers will be limited to 25 guests so social distancing will be easier to accommodate on the coaches as well as venues and restaurants. All travelers will be asked to be considerate of others, respectful of policies and restrictions, and understanding of the possibility of changing of schedules.

Speaking of policies, Good Life Club Travel Policies have been updated. All guests will sign a waiver holding all parties involved including Citizens Bank, coach rental company, venues, and restaurants harmless for loss, theft, injury, and/or illness. Waivers will be included as part of each reservation form. Guests will also understand that refunds may not be able to be made should they be unable to travel because of illness or injury after reservation deadline date. All reservations will remain first-come, first-serve and must include the completed reservation form with signed waiver, payment in form of check, and any gift certificates (one per person per trip). Please review the *Current Policies as of 01/01/2021* section inside.

Also, remember that the only gift certificates that will be honored going forward are those bearing my signature and they must be submitted with completed reservation form. Vouchers received from last year's canceled Annual Party will be good ONLY for the next Annual Party and must, also, accompany paid reservations.

I'm really looking forward to getting back on the bus and gathering for fun events. But, until we see you next time, stay well, be happy, and... **...enjoy your good life!**

Citizens Bank Update

New digital platforms for online banking and mobile apps

On March 3, Citizens Bank upgraded its digital technology to improve the online and mobile banking experience for customers. The new platforms are much easier to navigate and can be customized by the user to make digital banking easier than ever. New security features require dual factor identification to keep information and accounts safe.

Whether you are new to digital banking or haven't logged in for a while and need help setting up a new password, assistance is a phone call away.



Call 262-363-6500 during business hours and ask to speak with one of the Bank's helpful Personal Bankers who will be happy to assist you.

Community Events - Shred Days

Each year, Citizens Bank hosts three free community shred events at rotating branch locations. Drive up, drop off, and be assured that your documents will be securely shredded on site within minutes of them leaving your hands. Members of the Citizens Bank team along with Abraham's On-Site Shredding Service will see to it for you!

All shred events are on Saturdays from 9AM to 11AM and will be held at the locations below.

To keep things safe, moving along, and provide a fair opportunity to as many people as possible, the following restrictions are in place:

- All persons will remain in their vehicles.
- Shred will be accepted only from 9AM until 11AM sharp or earlier if truck is full.
- Limit of 2 boxes or bags that can be carried to bins by team members.
- Remove all binder clips, 3-ring notebooks, CDs, ledger books, hard cardboard, plastic, and/or batteries from bags and boxes.
- Assistance will be available. Please respect weight and box/bag limits as items that are too heavy or too large will not be accepted.

MUKWONAGO
301 N. ROCHESTER STREET
SAT, MAY 8, 2021

LOCATION TO BE DETERMINED
SAT, JULY 10, 2021

VERNON
W236S7050 BIG BEND DRIVE
SAT, SEPT 11, 2021

Remembering Renee and Pam

Good Life Club recently lost two of our wonderful travel planning partners - Renee from Van Galder/Coach USA and Pam from Jones Travel.

Along with helping to plan some of our adventures, Renee was tour director on many trips where she made sure we got to where we were going with care and humor.

Pam was equally helpful in scheduling and providing Good Life Club with reliable and safe transportation through their coach service. We'll miss them both!

UPCOMING TRIPS/EVENTS

Guess What? It's TIME!

We're starting out slow - a party and a trip

GOOD LIFE CLUB ANNUAL PARTY

Christmas in July



Baby, it's hot outside! Why don't you drop in to the cool scene at Cotton Exchange for some festive food and fun?

Entertainment will, once again, be provided by the Tom Brusky Band. Tom and his band-mates will get toes tapping and fingers snapping with a cool mix of hot tunes. We'll make sure there is room for dancing should you wish to cut a rug! Prizes will be given for the best theme outfits - think Ugly Christmas Sweater meets Hawaiian Shirt.

DATE:

WEDNESDAY, JULY 14, 2021

COST PER PERSON:

GLC MEMBERS - \$15.00

GUESTS - \$30.00

RETIRED EMPLOYEES - COMPLIMENTARY

TIME:

11:30AM UNTIL 3:00PM*

LOCATION:

COTTON EXCHANGE

WATERFORD, WI

**DOORS WILL OPEN AT 11:15AM*

Delicious plated luncheon includes Garden Salad with choice of dressing, entree of Cranberry-glazed Chicken Breast served with Rice Pilaf and Honey Roasted Carrots, and Pineapple Upside-Down Cake for dessert. Fresh rolls and butter, and beverage choices of coffee, hot tea, or milk will round out the meal. Cash bar will be available. Please advise of any dietary restrictions with your reservation.



RESERVATIONS WITH PAYMENT MUST BE RECEIVED BEFORE 5:00PM ON MONDAY, JUNE 28, 2021.

VOUCHERS ISSUED FROM LAST YEAR'S CANCELED EVENT ARE VALID ONLY FOR THIS YEAR'S ANNUAL PARTY.

MAIL COMPLETED & SIGNED RESERVATION FORMS WITH YOUR PAYMENT TO:
CITIZENS BANK/GLC, P.O. BOX 223, MUKWONAGO, WI 53149

Prices listed for trips and events include all costs, admission fees, tips, and other gratuities unless otherwise noted.

CITIZENS BANK

citizenbank.bank 262-363-6500

Member
FDIC



Oshkosh, Again! - WED, SEPT 15, 2021

COST PER PERSON - \$58.00*

GUESTS ARE WELCOME

**WAITLIST
ONLY**

RESERVATIONS MUST BE RECEIVED BEFORE 5:00PM ON FRIDAY, AUG 20, 2021.

Full payment guarantees your reservations.

Return your reservations with signed waiver and check made out to: Good Life Club.

From the time that the ancient Chinese began flying kites to the Wright Brothers' Kitty Hawk to the first landing on the moon, people have had a fascination with taking flight. First stop in Oshkosh - EAA Museum!

The EAA Aviation Museum is one of the world's finest aviation attractions with world-class displays and galleries including a collection of over 200 historic aircraft that chronicle the innovations in aviation that have occurred over the years since that first kite took flight in China. After viewing an introduction video, a guided walking tour of the museum will bring the history of manned flight alive. At time of publication, masks are still required, and temperatures will be checked prior to entering.

Lunch will be served at LaSure's Banquet Hall with choices of **Chicken Saltimbocca** - Italian seasoned chicken breast wrapped in ham, smothered in mozzarella cheese, topped with sage cream sauce served with rice pilaf and warm breadsticks; or **Whiskey Chuck Tender Steak** - a gluten-free option of 6-oz marinated tender steak served with garlic-mashed potatoes. All meals include vegetable, desert, and coffee, hot tea, or milk as beverage choices. Cash bar will be available.

After lunch, we'll explore a bit more of Oshkosh with a short hop in the bus along Lake Butte des Morts to M. Schettl Sales for a unique shopping experience. M. Schettl's is a home improvement store with a fun twist! On the way back to Big Bend, the final stop will be to Oaks Candy Corner in Oshkosh to pick up some sweet treats for snacks on the way home or to enjoy later.

Activity Level: *Med-High*

**Pick-up & Drop-off Point:
Big Bend Park & Ride**

(Hwys I-43 & 164)

Pick-up: 8:00 AM

Return: 7:00 PM

***Seats are limited so travelers can be socially distant on the coach.**

Traveling with Good Life Club

Current Policies as of 01/01/2021

RESERVATIONS: Space is sold strictly on a first-come first-serve basis. Reservations cannot be held without payment. Calling in your reservation will not hold your seat. Only full payment guarantees your reservation. If guests are allowed, the number may be limited to one per Good Life Club member. A reservation confirmation postcard listing specific departure points and times will be sent out approximately one week prior to a trip's departure date.

WAITLISTS: Should space fill for a trip or event, a waitlist will be created. Names will be listed in order of when paid reservations were received. Guests will be notified in order should a cancellation occur and given 24 hours to respond before moving on to next person on the list. Checks being held for waitlist reservations will be securely destroyed once final guest list is confirmed.

CANCELLATIONS: Should a paid trip or event be canceled by Good Life Club or vendors, a full refund will be given.

REFUNDS: On all tours, a full refund will be given if we are notified of the cancellation at least one day before the trip RSVP deadline OR if your space can be resold by 24 hours prior to departure. We regret that money cannot be refunded if we are unable to resell your space or if you are unable to attend at the last minute.

GIFT CERTIFICATES: Gift certificates must accompany reservation forms and may be used only for the person issued the certificate. Certificates or coupons issued prior to 2016 are no longer valid.

WAIVERS: All guests will sign a waiver included with reservation forms holding all parties involved including Citizens Bank, coach rental company, venues, restaurants, etc. harmless for loss, theft, injury, and/or illness for all trips, social events, and seminars or workshops.

QUESTIONS? Contact Cheryl by stopping in, calling 262.378.4841, or emailing cchapman@citizenbank.bank.

ACTIVITY LEVELS

Please call or email if you have questions about a listed activity level for a trip.

Low

Walking at a leisurely pace, boarding the coach, and climbing minimal stairs.

Moderate

Average level of walking/activity including climbing stairs and possibly walking on uneven surfaces.

High

Longer periods of walking and/or standing, along with climbing stairs and increased level of activity may be involved.

HAVE A QUESTION OR SUGGESTION?

Your Good Life Club Team is always looking for ideas and suggestions for trips and activities. Drop us a note, send an email, give a call, or stop in to see us. We love to hear from you!

What's Coming Up

Once we are ready to travel, things will be a bit different.

- Guest numbers will be limited.
- Hold harmless waivers must be signed for each event and/or trip.
- Gift certificates issued prior to 2016 are no longer valid.
- All reservations remain first come, first served with payment in full.

ADDRESS CHANGE? Whether you are moving to a warmer climate for the winter months or relocating permanently, be sure Good Life Club follows you. Club addresses are separate from bank records, so contact Good Life Club when you are on the move! Call 262.378.4841 or email cchapman@citizenbank.bank to update your records.

GOOD LIFE CLUB - PERKS & BENEFITS

Good Life Club members are eligible for free products and services, as well as exclusive access to exciting trips, fun social events, and informative seminars.

Contact a Personal Banker to sign up! Call 262.363.6500.

P.O. Box 223

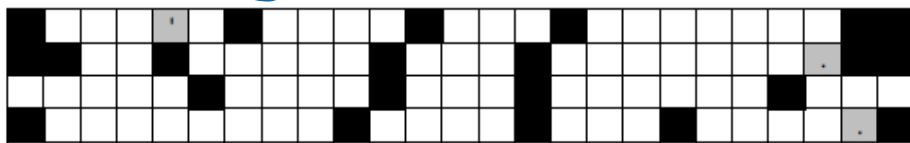
Mukwonago, WI 53149

ENJOY YOUR GOOD LIFE!

Puzzle Challenge

Congratulations to Lonna W. for winning the drawing for our last Puzzle Challenge! The solution: *What good is the warmth of summer, without the cold of winter to give it sweetness?* John Steinbeck

For this issue's puzzle, place each letter in its proper place to solve for a timely quote. Submit your solutions to Cheryl (cchapman@citizenbank.bank) by June 15th to be entered into a drawing for a \$10 Good Life Club gift certificate! (Quote must be correct.)



A	O			W	U			U	U		L	O	E	R										
D	O	C		T	Y	I	N	I		O	O	O	G	A	N	D	S	O	N	A				
L	E	N	O	R	R	T	A	R	Y	O	F	R	F	S	R	M	E	N	S	L				
P	D	T	N	T	B	A	O	E	G	T	Y	W	N	R	O	W	O	W	E	O	U	E	N	D

Now is a great time to be cleaning out closets and cupboards.

As you declutter and clean, keep in mind that there are places that will take your items and put them to good use. With the pandemic lasting well over a year, there are many organizations that have seen drops in donations but increases in need among the citizens in their communities.

Although many people may be unable to make monetary donations, organizations like The Women's Center and Hope Center in Waukesha, Circle of Friends in Elkhorn, and local Goodwill Industries locations accept donations of clothing for all ages and genders, household goods, and other items for resale or to help people get back on their feet. Habitat for Humanity takes donations of building material to sell in their store and to use in their building projects to create housing for under-served individuals.



What do I do with this Stuff?

Good Life Club Reservation Form

Please reserve the number of seats listed below for the 2021 Good Life Club Annual Party - Christmas in July.

Full payment guarantees your reservation. Reservations limited to two seats per form. Return completed and signed form along with your check made out to: Good Life Club.

Please reserve:

_____ seat(s) @ \$15 ea (member)

_____ seat(s) @ \$30 ea (guest)

_____ seats @ \$0 ea (CB Retiree)

_____ Total seats reserved

_____ Total \$ enclosed

Name: _____

Address: _____

Phone#: _____

Guest's Name: _____

Guest's Address: _____

Phone#: _____

Trip and Event Hold-harmless Agreement - Good Life Club Annual Party

I/we, the undersigned, release Citizens Bank, Citizens Bank Good Life Club, and all vendors and contractors associated with the above named trip/event from responsibility of loss, injury, theft, and/or illness that should occur during the course of said trip/event.

Member

Date

Guest

Date

Good Life Club Reservation Form

Please reserve _____ seat(s) @ \$58.00 per person for "Oshkosh, Again" with Good Life Club on Sept. 15, 2021.

Return completed and signed form along with your check made out to: Good Life Club.

Total enclosed \$ _____ Pick up point: **Big Bend Only**

Name: _____ **Lunch Choice:** Chicken Saltimbocca Whiskey Chuck Tender Steak

Address: _____

Phone#: _____ Email Address: _____

EmergencyContact: _____ Phone#: _____ Allergies: _____

Guest's Name: _____ **Lunch Choice:** Chicken Saltimbocca Whiskey Chuck Tender Steak

Guest's Address: _____

Phone#: _____ Guest's Email Address: _____

EmergencyContact: _____ Phone#: _____ Allergies: _____

All itineraries are subject to change. Trip may be cancelled if minimum requirements are not met. Cost includes round trip transportation, meal, taxes & tips.

Trip and Event Hold-harmless Agreement - Good Life Club "Oshkosh, Again"

I/we, the undersigned, release Citizens Bank, Citizens Bank Good Life Club, and all vendors and contractors associated with the above named trip/event from responsibility of loss, injury, theft, and/or illness that should occur during the course of said trip/event.

Member

Date

Guest

Date